

MyChart Video Visits: Mobile

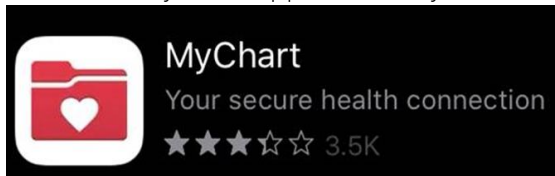
Meeting with a provider by video visit is a convenient way to receive care without coming to the hospital or clinic in person.

You can use a web browser on your desktop or a mobile application to start a video visit. Mobile devices are the preferred method, because most already have the appropriate camera and microphone setup for these video visits. To get started, download the MyChart Mobile and Zoom Cloud applications from the Apple App Store or Google Play store.

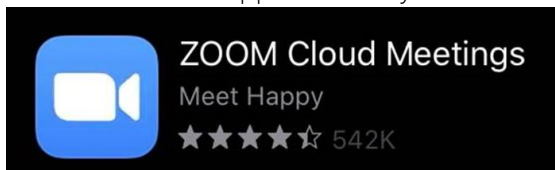
Using MyChart Video Visits

Scheduling Your Video Visit

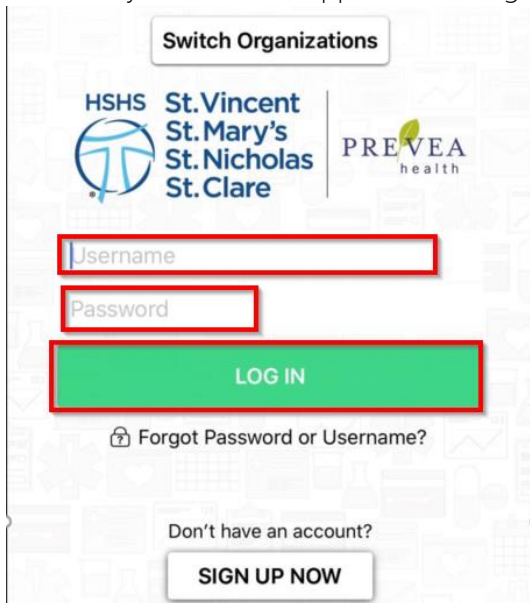
1. Download MyChart Application to your mobile device:



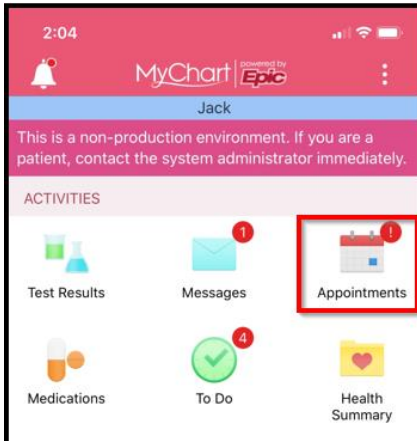
2. Download Zoom Application to your mobile device:



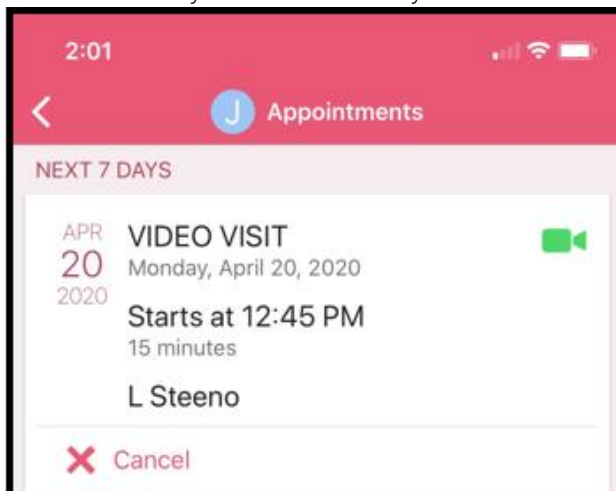
3. Launch MyChart mobile application to log into your account:



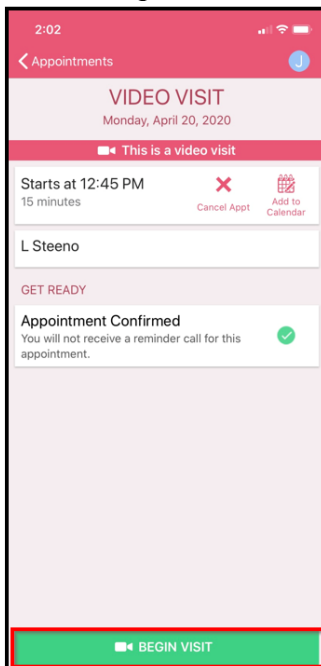
4. On the home screen choose **appointments**:



5. Find and select your video visit. If you have more than one, make sure you select the correct date and time.



6. Choose **Begin Visit**. This button will be greyed out if it is more than 15 minutes before your appointment time.



7. After clicking **Begin Visit** a Zoom screen will launch asking if you would like to open this page in Zoom. Choose **Open**.

