

MEDICAL STAFF
Leadership and Empowerment
 RETREAT

AGENDA

Friday, October 4, 2019

Breakfast: 7:30 a.m. | Opening remarks: 8:30 a.m.

Time	Topic
9 a.m.	<p>Giving Confidence to Become Great Leaders - Despite What You May Hear, The Law Is On Your Side!</p> <ul style="list-style-type: none"> • Medical Staff Law 101 • Legal and Practical Protections When Serving as a Leader • Incorporate One of the Strongest Legal Protections Available into your Bylaws! • Focus on the Patients, Not on the Lawyers <p>But Protection Is Not Automatic - Follow Your Bylaws and Policies!</p>
9:40 a.m.	<p>Foundation for Quality and Safety - Everything You Wanted to Know about Credentialing, But Were Afraid to Ask</p> <p>Includes:</p> <ul style="list-style-type: none"> • Threshold Credentialing Criteria - Raise the Bar...High! • Are Waivers Ever Allowed? • References Are Now More Important Than Ever: • Which Types of References are Helpful, Which are Not? • Which Evaluation Forms are Helpful, Which are Not? • Welcomed Development with Residency Training Programs! • Making Phone Calls That Are Meaningful • What If You Have to Give an Unfavorable Reference? • Mastering the Technique of Incompleteness When Red Flags or Your Sixth Sense Is Telling You "No!" • Setting Expectations at the Time of Appointment and Reappointment So That Your Colleagues Can Be Successful!
10:45 a.m.	BREAK
11 a.m.	<p>Stuff Happens on the Very Best of Medical Staffs! Whether It Is a Clinical Concern, a Behavior Concern, or Just a Colleague's Reluctance to Follow the Rules of Modern Hospital Practice - What Do You Do First?</p> <ul style="list-style-type: none"> • Overview of the Progressive Steps Continuum • How to Conduct an Effective "Collegial Intervention" - Four Critical Steps to Success • Case Studies - Let's Watch One, Let's Do One! • Is Dr. Van Winkle Asleep at the Switch? • Dr. Nicholas Pierce, Laparoscopic Guru • How to Appropriately Document These Interventions - Tone and Content! And Where Is It Kept?
12 p.m.	<p>LUNCH</p> <p><i>Afternoon agenda on back.</i></p>



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A HORTY SPRINGER EVENT

Time	Topic
12:45 p.m.	The Physician Behavior/Patient Safety Connection – Does Any Doubt Remain? <ul style="list-style-type: none">• There Has Been a Sea Change in our Industry!• Those Medical Staff Approaches That Work, Those That Don't• Wisdom of a "Leadership Council"• Review the Essential Elements of Your Medical Staff Professionalism Policy• Effective PIP Options for Conduct – Different Than for Clinical Issues!
1:45 p.m.	Top 10 Reasons Why "Peer Review" for Clinical Issues Generally Doesn't Work <ul style="list-style-type: none">• Traditional and Common Problems with Peer Review for Clinical Issues• Self-Assess and Compare to Your Current Processes
2:15 p.m.	BREAK
2:30 p.m.	So What Does Work? Creating an Effective, Educational, and Constructive Peer Review Process for Clinical Issues – Yes, It Can Be Done! <p>Includes:</p> <ul style="list-style-type: none">• R.I.P. "Peer Review"...and Viva "PPE!"• Increase the Focus on Sharing Educational "Lessons Learned for All" and "System" Issues• Benefits of Utilizing "Informational" Letters• Options for Conducting Effective Specialty Reviews• Obtaining Meaningful Input from Those Under Review• Modern Interventions that Work to Keep Patients Safe and Help Colleagues Be Successful!• One Essential Key and Foundation for an Effective Process – MultiSpecialty Review Committee!
3:30 p.m.	Conflicts of Interest Issues Arise Routinely in Credentialing and Peer Review Matters – Do You Know How to Handle Them? <ul style="list-style-type: none">• The "Traditional" Way Simply Does Not Work!• Utilize and Manage These Difficult Situations in a Modern, Practical, Consistent, and Fair Manner
3:50 p.m.	Anything Goes Q&A! Smoke 'Em If You Got 'Em!
4 p.m.	RETREAT CONCLUDES



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